

## Overview

### **JHPIEGO RFP FOR RESEARCH FIRM FOR EVALUATION OF THE PROMOTION OF RESPECTFUL MATERNITY CARE (RMC) IN MCSP NIGERIA'S MNCH PROGRAM MCSP**

#### **BACKGROUND**

Jhpiego Corporation and affiliate of John Hopkins University, is an international non-profit, nongovernmental organization that works to improve the health of women and families throughout the world. Jhpiego would like to engage the service of a competent Research firm/firms for the maternal Health Program. This Request for Proposal (RFP) is being facilitated by Jhpiego Nigeria.

#### **1.1. REQUIRED SERVICES**

Research Firm for evaluation of the promotion of respectful maternity care (RMC) in MCSP Nigeria's MNCH Program MCSP

The specific objective will include:

1. To identify barriers to quality, equitable, respectful care and potential drivers of disrespectful and abusive treatment
2. To use the data collected as part of the formative assessment to identify context-specific intervention approaches necessary to improve the experience of care among women who give birth in 10 MCSP supported health facilities In Kogi and Ebonyi States over a 9months period.
3. To measure possible changes to the provision of appropriate client-centered care in the 10 MCSP-supported health facilities in Kogi and Ebonyi State through periodic monitoring of rapid client and provider surveys during program implementation and client exit surveys and health provider surveys over a 9months period.

#### **Responsibilities of the Research Firm/Company**

---

**Activities**

1. Participate in 5days data collectors training and field testing of data collection tools
  2. Screen, recruit and consent study participants
  3. Carry out primary data collection using structured questionnaires and interview guides (for FGDs/IDIs) with pre-selected groups
  4. Transcribe the audio recordings word-for-word (verbatim) at the end of the interview, and translate into English. Ensure interview or FGD tracking forms are accurately completed and interview notes are transcribed.
  5. Review the data for data quality, conduct data cleaning exercise and make appropriate recommendation to the research team
  6. Participate in a pre-analysis workshop in Abuja
  7. Design of codebook and conduct coding of qualitative
  8. Analyze the data and develop a report
-

## **Qualifications/Experiences/Competencies of Research Firm/Company**

- The technical team should have at least an advanced degree in sociology, medical or health sciences research or Biostatistics
- Prior experience leading or supporting similar research projects will be an advantage.
- Experience in qualitative and quantitative research methods, community surveys and good publication track record are desirable.
- Excellent communication and interpersonal skills are critical.
- Good spoken and written English.
- Ability to multitask and meet deadlines at short notice.
- Excellent report writing skills
- Familiarity with USAID and FMOH report writing requirements will be an added advantage.
- Good computer skills and competence with data analysis soft wares including SPSS, Stata and Atlas.ti is desirable

## **DELIVERABLES BY THE RESEARCH FIRM/COMPANY**

- Hard and soft copies of interview notes
- Participation logs for each survey, focus group and interview completed
- Audio recordings of the interviews and focus group discussions
- Transcriptions (translated as needed) of interviews and focus group discussions
- Codebooks
- Complete project report

### **2.1. Your quotation should include the following; (please see bid document for details)**

- A breakdown of the financial offer
- Prices MUST be inclusive of VAT and all other cost as may be applicable

### **3.1. CONTRACT DURATION: 3-4 months Non-consecutively**

### **4.1. ELIGIBILITY**

All applicants should provide the following;

1. Certificate of registration/incorporation with valid Tax Identification Number (TIN)
2. Company profile (briefly reflecting the core competencies, key management personnel and clearly stating the physical verifiable address, mobile number and e-mail address)
3. Proof or license to offer required services as given by the responsible regulatory body (if applicable).
4. Minimum of three (3) reputable references active within the last three years

### **5.1 PROPOSAL SUBMISSION**

Jhpiego will not accept any proposal submitted in any other way. Incomplete proposals will not be considered.

### **6.1 DELIVER/ADDRESS**

**The Country Director,**

**Jhpiego – an affiliate of John Hopkins University**

**Plot 971, Reuben Okoya Crescent,**

**Wuye, Abuja. Behind Pacesetters College.**

### **7.1 COMMUNICATION:**

All enquiries should be directed to [NigeriaBidQueries@jhpiego.org](mailto:NigeriaBidQueries@jhpiego.org)

### **8.1 CLOSING DATE**

The closing date for the submission of bids is at **4pm WAT on the 29<sup>th</sup> of March, 2018.**